



THE UNIVERSITY OF
MELBOURNE

Department of Medical
Education

Centre for Integrated
Critical Care

Research Unit for
Multilingualism and
Cross-Cultural
Communication

Centre for Stem Cell
Systems

Language, technology, and communication in healthcare Program

Monday 10 December, 1.15pm-7pm
University House, Professors' Walk
The University of Melbourne

Time	Topic	Speaker
1.15	<i>Registration</i>	
1.40	<i>Welcome and purpose of the symposium</i>	Robyn Woodward-Kron
1.50	<i>Welcome, Head of the Melbourne Medical School</i>	John Prins
Health technologies		
2.00	'Please help us!': an analysis of public enquiries about stem cells	Megan Munsie, Claire Tanner University of Melbourne
2.15	The communicative challenges of regenerative medicine	Peter Schulz, University of Lugano, Switzerland
2.30	Deepfakes and trust in data: Data-intensive medicine and the quest for evidence	Klaus Høyer, University of Copenhagen
2.45	10 minutes questions	
2.55	Language and healthcare interactions Negotiating alignment and understanding in communication in medical settings	Lesley Stirling, University of Melbourne
3.10- 3.40	Afternoon tea	

Digital tools and intercultural communication

3.40 Improving access to and participation in medical research for culturally and linguistically diverse background patients David Story, Robyn Woodward-Kron, University of Melbourne

3.55 Trustworthiness of Google Translate in informed consent interactions Christine Phillips, Australian National University

4.10 Health services, apps, and patient information Jo Hughson, John Hajek, University of Melbourne

4.25 ***Researching clinical communication teaching and learning***

Patients' online stories of healthcare communication: implications for teaching and learning in the health professions Charlotte Denniston, University of Melbourne

4.40 Teaching and learning person-centred communication: The challenges audiologists face in a technology-driven profession Caitlin Barr, University of Melbourne

4.55 ***10 minutes questions***

5.05 ***Team care and communication*** Tanisha Dowsey, University of Auckland
Surgery team communication and WHOBARS

5.20 An agenda for critical care communication Jonathan Knott, Royal Melbourne Hospital/ University of Melbourne

5.35 Closing Remarks

5.40 ***Drinks***

6.30